

Fiscal Certification and Assessment Troubleshooting Tips

Pop-up Blocker Issue

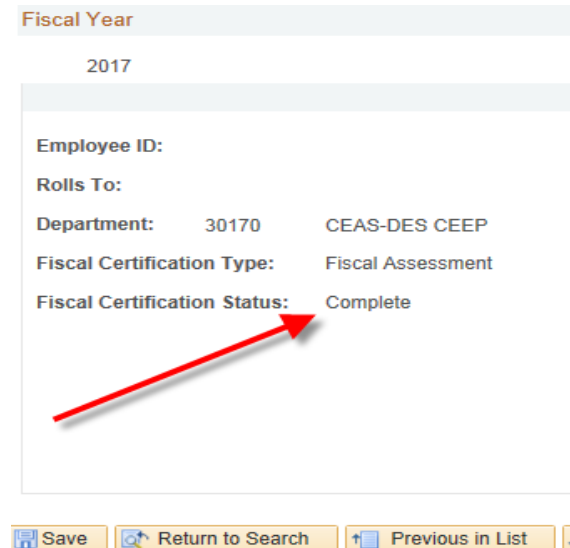
Probably the most common issue experienced. When you click on “Start Assessment (or Certification)” and the assessment/certification does not begin but instead changes to “Go to Assessment (or Certification),” that is a pop-up blocker issue.

Google search your browser name and “disable pop-up blocker” for instructions. For example “Chrome disable pop-up blocker.”

Confirmation That Fiscal Certification or Fiscal Assessment Has Been Completed

The end of the process can be confusing. When you initially submit, a pop-up appears that asks if you are ready to complete the assessment or certification. Clicking **Yes** will make your answers final. If you want to review your submission, you can click **Review**. If you are finished, you can simply log out of MyCUInfo.

You can verify your completion by closing the review and returning to the home page. If complete, the Fiscal Certification Status will reflect “Complete.”



Fiscal Year	
2017	
Employee ID:	
Rolls To:	
Department:	30170 CEAS-DES CEEP
Fiscal Certification Type:	Fiscal Assessment
Fiscal Certification Status:	Complete

Save Return to Search Previous in List