

# DAVID R. CHEN

12 Alpine Road  
Boulder, CO 80301

303-123-1234  
chen@techsavvy.com

---

## OBJECTIVE

A Software Engineering position in UNIX and C++ with an emphasis on customer satisfaction, requiring skills in software quality assurance, user interface design, and technical support

## TECHNICAL SKILLS

- UNIX korn shell scripting language
- Omnis GUI development tool
- C++ Programming language
- Oracle Pro\*C, SQL\*plus and SQL\*Loader

## EXPERIENCE

### FOUNDER AND OWNER

*Nonprofit Support Services*

20xx - 20xx

Boulder, CO

- Discerned market opportunities and attracted 150 new customers.
- Hired, trained and supervised 15 employees.
- Saved over \$10,000 by prototyping a GUI (graphical user interface).
- Created user-friendly software by inventing multiple versions of a GUI and testing customers' preferences, resulting in a commercially viable product.
- Determined customer requirements and developed application software to handle mailing lists, taxes, data conversions, printer interfaces and document indexing.
- Wrote detailed business plans, contracts and proposals.

### COMPUTER CONSULTANT

*AGS Computers*

20xx - 20xx

Denver, CO

- Devised multiple test cases to expose software defects.
- Detected 135 software defects before the product shipped, saving over \$1,000,000.
- Automated suites of test cases and used them in regression testing.
- Implemented software quality assurance procedures at AT&T Bell Laboratories.

### PROGRAMMER / ANALYST

*Computer Sharing Services*

20xx - 20xx

Denver, CO

- Provided technical support, excellent customer service, and resolved problems for timesharing customers.
- Tested and corrected existing software.
- Developed and demonstrated enhanced versions of software to customers.

## EDUCATION

M.B.A., Leeds School of Business, University of Colorado Boulder, Boulder, CO

B.S., Electrical Engineering, University of Colorado, Boulder, CO