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## 6 **Occupant Preference-Aware Load Scheduling for Resilient Communities**

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### 15 **Abstract**

16 The load scheduling of resilient communities in the islanded mode is subject to many uncertainties  
17 such as weather forecast errors and occupant behavior stochasticity. To date, it remains unclear  
18 how occupant preferences affect the effectiveness of the load scheduling of resilient communities.  
19 This paper proposes an occupant preference-aware load scheduler for resilient communities  
20 operating in the islanded mode. The load scheduling framework is formulated as a model  
21 predictive control problem. Based on this framework, a deterministic load scheduler is adopted as  
22 the baseline. Then, a chance-constrained scheduler is proposed to address the occupant-induced  
23 uncertainty in room temperature setpoints. Key resilience indicators are selected to quantify the  
24 impacts of the uncertainties on community load scheduling. Finally, the proposed preference-  
25 aware scheduler is compared with the deterministic scheduler on a virtual testbed based on a real-  
26 world net-zero energy community in Florida, USA. Results show that the proposed scheduler  
27 performs better in terms of serving the occupants' thermal preference and reducing the required

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28 battery size, given the presence of the assumed stochastic occupant behavior. This work indicates  
 29 that it is necessary to consider the stochasticity of occupant behavior when designing optimal load  
 30 schedulers for resilient communities.

31 **Keywords:** Microgrid; Optimal load scheduling; Uncertainty; Occupant behavior; Resilient  
 32 community; Model predictive control.

33 **Nomenclature**

Parameters		$E_{bat}^t$	battery energy
$a$	intercept coefficient for the logistic regression model	$P_{ch}^t$	battery charging power
$b$	slope coefficient for the logistic regression model	$P_{crit,j}^t$	scheduled critical loads
$\bar{E}_{bat}$	upper limit of battery energy	$P_{curt}^t$	curtailed PV power
$e$	mathematical constant	$P_{dis}^t$	battery discharging power
$H$	MPC prediction horizon	$P_{hvac}^t$	HVAC system (heat pump) total power
$N$	simulation horizon	$P_{load}^t$	total scheduled loads
$N_{crit}$	number of critical loads in each building	$P_{modu,j}^t$	scheduled modulatable loads
$N_{modu}$	number of modulatable loads in each building	$P_{shed,j}^t$	scheduled sheddable loads
$N_{shed}$	number of sheddable loads in each building	$P_{shif,j}^t$	scheduled shiftable loads
$N_{shif}$	number of shiftable loads in each building	$P_{pv}^t$	PV power
$n_{shif,j}$	average cycle time of each shiftable load	$r_{hvac}^t$	speed ratio of the heat pump
$\bar{P}_{bat}$	upper limit of battery power	$T_{room}$	indoor air temperature
$\hat{P}_{crit,j}^t$	critical load data	$t_{shif,j,s}$	starting operation time of shiftable loads
$P_{hvac,nom}$	HVAC system (heat pump) nominal power	$Q_{gain}^t$	internal heat gain
$\bar{P}_{load}^t$	predicted loads upper bound	<b>Binary Variables</b>	
$\hat{P}_{modu,j}^t$	modulatable load data	$u_{shed,j}^t$	binary decision variable for sheddable load on/off status
$\hat{P}_{shed,j}^t$	sheddable load data	$v_{shif,j}^t$	binary variable for shiftable load starting time

$P_{shif,j,avg}$	average nominal power of each shiftable load	<b>Abbreviations</b>	
$p$	probability of setpoint-changing actions	BAL	building agent layer
$\mathcal{S}_{shif,j}$	scheduling matrix for each shiftable load	CDF	cumulative distribution function
$T_{amb}^t$	ambient outdoor temperature	COL	community operator layer
$T_{room}$	lower room temperature bound	DER	distributed energy resource
$\bar{T}_{room}$	upper room temperature bound	DR	demand response
$Q_{sol}^t$	solar irradiance	HVAC	heating, ventilation, and air-conditioning
$\gamma$	penalty coefficients	KRI	key resilience indicator
$\Delta t$	timestep	MPC	model predictive control
$\epsilon, \epsilon_T$	maximum constraint violation probability	RC	resistance-capacitance
$\eta_{ch}$	battery charging efficiency	RMSE	Root Mean Square Error
$\eta_{dis}$	battery discharging efficiency	SOC	state of charge
$\mu_T^t$	mean of room temperature error distribution	PDF	probability density function
$\sigma_T^t$	standard deviation of room temperature error distribution	PID	proportional integral derivative
<b>Continuous Variables</b>		PV	photovoltaics

34

## 35 1 Introduction

36 Due to the increasing frequency of extreme weather events such as the 2021 Texas Power Crisis  
37 [1], there is an emerging need for community resilience studies. Resilient communities refer to  
38 those that can sustain disruptions and adapt to them quickly by continuing to operate without  
39 sacrificing the occupants' essential needs [2, 3]. Enabling technologies for resilient communities  
40 often involve distributed energy resources (DERs) such as photovoltaics (PV) and electrical energy  
41 storage (EES) systems. When disconnected from the main grid, the adoption of advanced control  
42 techniques can help enhance community resilience.

43 As an advanced control technique, optimal load scheduling determines the operation schedules of  
44 controllable devices in the community to achieve optimization objectives. For a resilient  
45 community, typical controllable assets include the EES, PV, and thermostatically controllable

46 devices in buildings such as the heating, ventilation, and air-conditioning (HVAC) system.  
47 Building plug loads that are sheddable, shiftable, or modulatable can also be considered flexible  
48 loads in islanded circumstances [4]. The objectives of the load scheduling for resilient  
49 communities often involve maximizing the self-consumption rate of locally generated PV energy,  
50 minimizing PV curtailment, and minimizing the unserved ratio to critical loads.

51 It is important to account for uncertainties when designing a load scheduler for resilient  
52 communities. Moreover, due to the limited amount of available PV generation during off-grid  
53 scenarios, the uncertainties need to be more carefully dealt with to ensure a satisfying control  
54 performance. Sources of uncertainties for a community load scheduling problem mainly lie in two  
55 aspects: power generation and consumption. For renewable energy generation, weather forecast  
56 errors play a prominent role in the cause of uncertainty. Whereas, for energy consumption,  
57 occupant behavior stochasticity is a major source of uncertainty.

58 Much of existing load scheduling research has considered the uncertainty of weather forecasts [5–  
59 13]. Kou [5] proposed a comprehensive scheduling framework for residential building demand  
60 response (DR) considering both day-ahead and real-time electricity markets. The results  
61 demonstrated the effectiveness of the proposed approach for large-scale residential DR  
62 applications under weather and consumer uncertainties. Garifi [13] adopted stochastic  
63 optimization in a model predictive control (MPC)-based home energy management system. The  
64 indoor thermal comfort is ensured at a high probability with uncertainty in the outdoor temperature  
65 and solar irradiance forecasts. Faraji [6] proposed a hybrid learning-based method using an  
66 artificial neural network to precisely predict the weather data, which eliminated the impact of  
67 weather forecast uncertainties on the scheduling of microgrids. Similarly, in the authors' previous  
68 publication [7], normally distributed outdoor temperature and solar irradiance forecast errors were  
69 introduced into the community control framework, which accounted for the uncertainties in the  
70 weather forecasts.

71 However, the uncertainties from the power consumption perspective, especially the occupant  
72 behavior uncertainty, is rarely accounted for in load scheduling research [14–18]. Some efforts to  
73 integrate occupant behavior modeling can be found in studies of building optimal control [19–22].  
74 Aftab [19] used video-processing and machine-learning techniques to enable real-time building  
75 occupancy recognition and prediction. This further facilitated the HVAC system operation control

76 to achieve building energy savings. Lim [20] solved a joint occupancy scheduling and occupancy-  
77 based HVAC control problem for the optimal room-booking (i.e., meeting scheduling) in  
78 commercial and educational buildings. Both the occupancy status of each meeting room and the  
79 HVAC control variables were decision variables. Mixed-integer linear programming was adopted  
80 to optimally solve the optimization problem.

81 Notably, all of the preceding control work considered the stochasticity of building occupancy  
82 schedules, but the integration of other types of occupant behavior into building optimal control is  
83 not well studied in existing literature. Some researchers integrate the occupant thermal sensation  
84 feedback into the MPC for buildings [23, 24]. For instance, Chen [23] integrated a dynamic thermal  
85 sensation model into the MPC to help achieve energy savings using the HVAC control. For the  
86 occupant sensation model, the predictive performance of certainty-equivalence MPC and chance-  
87 constrained MPC were compared.

88 To summarize, the literature review shows that current research mainly focuses on the load  
89 scheduling of single buildings under grid-connected scenarios. There is a lack of research on the  
90 optimal load scheduling of resilient communities informed by occupant behavior uncertainties in  
91 the islanded mode. Given this gap, this paper proposes an occupant preference-aware load  
92 scheduling framework for resilient communities in the islanded mode. The occupants' thermal  
93 preference for indoor air temperature will be reflected in the integration of thermostat adjustment  
94 probabilistic models. The optimal load scheduling is formulated as an MPC problem, so the  
95 stochastic thermostat-changing behavior will be regarded as the uncertainty in the MPC problem.  
96 Different methods, such as the offset-free method and robust method, can be used to handle the  
97 uncertainties in MPC problems [25]. The chance-constraint method, also known as the stochastic  
98 MPC, was selected to deal with the uncertainty in occupant preference in our study. It allows the  
99 violation of certain constraints at a predetermined probability. It thus enables a systematic trade-  
100 off between the control performance and the constraint violations [26]. The advantage of  
101 addressing occupant preference uncertainty by using the chance-constraint method lies in the *a*  
102 *priori* handling of the uncertainty, which does not require the extra error-prediction models needed  
103 by other methods (i.e., offset free method), and thus simplifies the control problem [27]. Therefore,  
104 less computational effort is required after the control design phase. Though it requires the

105 controller to know the estimated uncertainty distribution beforehand, the development of occupant  
106 behavior probabilistic modeling will make knowing this less challenging.

107 In this work, we consider the load scheduling of a resilient community in islanded mode during  
108 power outages. The goal is to study the impact of occupants' thermal preference on the operation  
109 of an islanded community. The load scheduling problem of the community will be solved using  
110 an optimization-based hierarchical control framework. Occupant thermal preference will be  
111 integrated through thermostat changing behavioral models to inform the development of the load  
112 scheduler. The major contributions of this work include (1) a proposed new preference-aware load  
113 scheduler for resilient communities, which assures better control performance related to satisfying  
114 occupants' thermal preferences and reducing the battery size; (2) the quantification of the impact  
115 of occupant thermostat-changing behavior on resilient community optimal scheduling using  
116 selected key resilience indicators (KRIs); and (3) the testing of the proposed scheduler on a high-  
117 fidelity virtual testbed for resilient communities.

118 The remainder of this paper is organized as follows: Section 2 details the research methodology.  
119 Section 3 describes the controllable device models used in this work involving the building HVAC  
120 models, load models, and battery models. Section 4 then discusses the deterministic versus  
121 stochastic scheduler formulations and proposes a chance-constrained controller for preference-  
122 aware load scheduling of resilient communities. Section 5 applies the theoretical work to a case  
123 study community and quantifies the impact of occupant preference uncertainty. Simulation results  
124 and discussions are presented in this section. Finally, Section 6 concludes the paper by identifying  
125 future work.

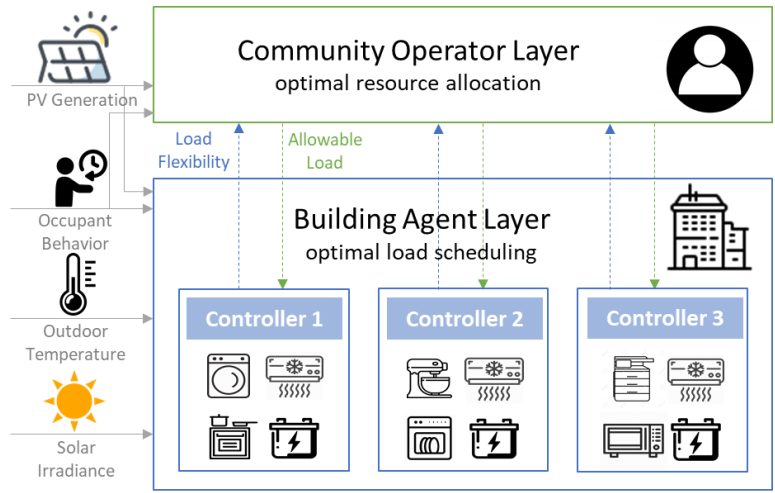
## 126 2 Methodology

127 In this section, we first introduce a hierarchical optimal control structure for resilient community  
128 load scheduling. Based on the structure, a deterministic scheduler will be implemented as the  
129 baseline. Further, we propose a research workflow to implement a stochastic preference-aware  
130 scheduler for addressing uncertainties in occupant thermostat-changing behavior. KRIs are  
131 proposed at the end of this section.

132 2.1 Hierarchical Optimal Control for Resilient Communities

133 In this study, we assume that the only energy resource accessible to the islanded community is on-  
134 site PV generation and the batteries for an extended period of more than 24 hours. In this problem  
135 setting, in order to make full use of the limited amount of PV generation and satisfy the occupants’  
136 essential needs, the building loads need to be shifted or modulated. The battery works as a temporal  
137 arbitrage for meeting the demand at night. In addition, the occupant thermal preference will affect  
138 the energy consumption of the HVAC system through the stochastic thermostat-changing behavior.  
139 To optimally control such a community, considering the above factors, we adopted a hierarchical  
140 control structure.

141 As illustrated in Figure 1, two layers of control are formulated: a community operator layer (COL)  
142 and a building agent layer (BAL). The COL optimally allocates the limited amount of the on-site  
143 PV generation based on the load flexibility provided by each building. The calculated allowable  
144 load for each building is then passed down to the BAL, where each building optimally schedules  
145 its controllable devices (i.e., HVAC, battery, and controllable loads) to achieve its local  
146 optimization goals. Both layers are formulated as MPC-based optimization problems.



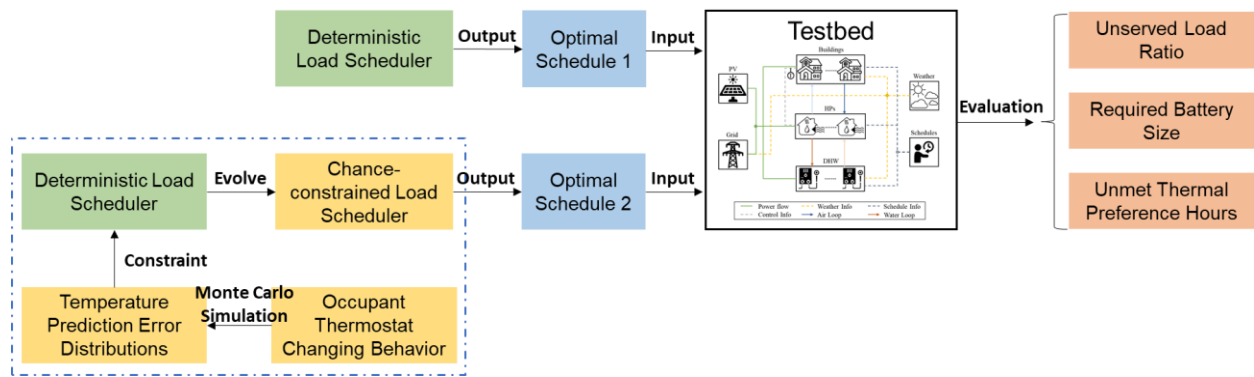
147  
148 *Figure 1 The hierarchical optimal control structure for community operation.*

149 The input of the hierarchical control involves the predicted PV generation data, outdoor air dry-  
150 bulb temperature, and solar irradiance. The PV generation data are used by the COL to determine  
151 the optimal allocation among buildings. The temperature and irradiance data are used by the  
152 HVAC models for updating the indoor room temperature predictions. The occupant behavior

153 affects the two layers differently. The COL uses building occupancy schedules to decide the  
 154 weights of different buildings during the PV allocation (details can be found in [7]). The BAL  
 155 considers occupant thermal preference to be the uncertainty in the indoor room temperature  
 156 prediction.

## 157 2.2 Proposed Workflow

158 Figure 2 depicts the workflow of this paper. A deterministic optimal load scheduler without the  
 159 occupant thermal preference uncertainty is implemented in the hierarchical control structure.  
 160 Further, to account for the uncertainties, we propose a chance-constrained controller. It is  
 161 developed based on the deterministic controller and involves an alteration of the room temperature  
 162 constraints, which accounts for the uncertainties in room temperature prediction errors caused by  
 163 the occupants' thermostat-changing behavior. The Monte Carlo simulation method was adopted  
 164 to cover a wide range of simulation results.



165  
166 *Figure 2 Diagram of the proposed workflow.*

167 Further, to reflect various styles of occupant behavior, three types of occupant thermostat-changing  
 168 models were adopted: low, medium, and high, which represent three levels of frequencies of the  
 169 thermostat-changing activities. Here, we assume that when the occupant decides to change the  
 170 indoor air temperature setpoint according to their preference, the predetermined optimal HVAC  
 171 equipment control setting at the current timestep will be overridden. Instead, a new control setting  
 172 will be calculated to achieve the occupants' setpoint at the current timestep. At the next timestep,  
 173 the predetermined optimal setting will still be used if the occupant is not changing the setpoint  
 174 consecutively.



175 Finally, the optimal schedules determined by the chance-constrained controller and the  
 176 deterministic controller are tested on a high-fidelity virtual testbed [28] with respect to their  
 177 individual performances. KRIs such as the unserved load ratio, the required battery size, and the  
 178 unmet thermal preference hours were adopted to quantify the results.

179 The *unserved load ratio* in this paper is defined as the relative discrepancy between the served  
 180 load  $P_{load}^t$  and the originally predicted load  $\bar{P}_{load}^t$ :

$$Unserved\ load\ ratio = \frac{\sum_{t=1}^N (\bar{P}_{load}^t - P_{load}^t)}{\sum_{t=1}^N \bar{P}_{load}^t}, \quad (1)$$

181 where  $N$  is the MPC simulation horizon of 48 hours. The *required battery size* is obtained by  
 182 subtracting the minimum battery SOC from the maximum SOC. This gives us a sense of how much  
 183 of the battery capacity has been used under different scenarios. Finally, we define the *unmet*  
 184 *thermal preference hours* metric for the cumulative absolute difference between the actual and the  
 185 preferred room temperature over the optimization horizon:

$$Unmet\ thermal\ preference\ hours = \sum_{t=1}^N |T_{room}^t - T_{prefer}^t| \Delta t. \quad (2)$$

186 It quantifies how well the controller performs to satisfy the occupants' thermal preference and has  
 187 the unit of °C·h (degree hours).

### 188 3 Models for Controllable Devices

#### 189 3.1 HVAC Models

190 This study assumes that heating and cooling is provided by heat pumps and the heat pump energy  
 191 consumption represents the HVAC system energy consumption. We adopted linear regression  
 192 models for the HVAC system to predict room temperatures at each timestep. To precisely model  
 193 the building thermal reactions, two types of parameters that contribute to the heat gain of the  
 194 building space are considered. The first type is environmental parameters such as the outdoor air  
 195 dry-bulb temperature and solar irradiance. The second type represents the internal heat gain due to  
 196 the presence of the occupants and the operation of appliances. We assumed that the simulated  
 197 buildings are well sealed and thus the interference from the infiltration can be omitted. Therefore,  
 198 the HVAC model updates the indoor room temperature based on the room temperature at the last

199 timestep, the abovementioned heat gains, and the heating/cooling provided by the heat pump  
 200 system at every timestep. The control variable is the heat pump speed ratio, which ranges from 0  
 201 to 1 continuously. The resulting HVAC power is equal to the speed ratio multiplied by the nominal  
 202 heat pump power. Additionally, to better account for the effect of building thermal mass, for each  
 203 heat gain parameter, two past terms are adopted, respectively [29]. The equations for the HVAC  
 204 model are as follows:

$$T_{room}^{t+1} = \beta_1 T_{room}^t + \beta_2 T_{room}^{t-1} + \beta_3 T_{amb}^t + \beta_4 T_{amb}^{t-1} + \beta_5 r_{hvac}^t + \beta_6 Q_{sol}^t + \beta_7 Q_{sol}^{t-1} + \beta_8 Q_{gain}^t + \beta_9 Q_{gain}^{t-1}, \quad (3)$$

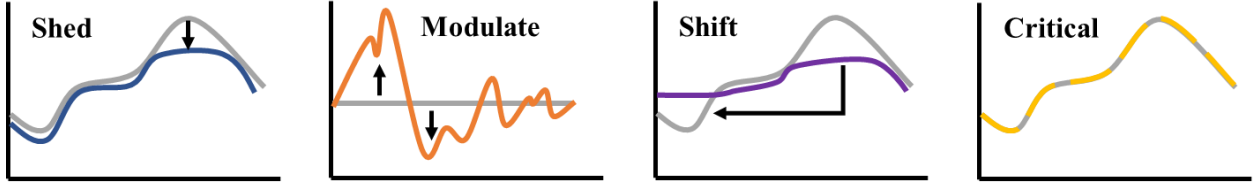
$$\text{s.t. } 0 \leq r_{hvac}^t \leq 1, \quad (4)$$

$$P_{hvac}^t = r_{hvac}^t P_{hvac,nom}, \quad (5)$$

205 where  $T_{room}^t$ ,  $T_{amb}^t$ ,  $Q_{sol}^t$ , and  $Q_{gain}^t$  represent the room temperature, ambient dry-bulb temperature,  
 206 solar irradiance, and internal heat gain at timestep  $t$ , respectively. The  $r_{hvac}^t$  and  $P_{hvac,nom}$  are the  
 207 heat pump speed ratio and the nominal HVAC system power. The linear regression coefficients  
 208 are represented by  $\beta$ . For  $\beta_5$ , a negative value means cooling and positive means heating.  
 209 In the model,  $Q_{gain}^t$  and  $Q_{gain}^{t-1}$  are related to the occupant presence and the operation of the  
 210 building appliances. When the building is occupied, 70% of the total heat rate of a person (i.e.,  
 211 100 W) is dissipated as sensible heat into the space and the rest 30% is latent heat [30]. The heat  
 212 gain from appliances is calculated by the power of the appliance multiplied by its heat gain  
 213 coefficient, which reflects how much of the consumed electric power is dissipated into the space  
 214 as heat. Table A-1 in Appendix A lists the heat gain coefficients adopted from literature [31–33].  
 215 Note that the controllable loads are optimization variables of the scheduling problem, which will  
 216 be iteratively calculated at each optimization timestep. Therefore, to speed up the optimization, we  
 217 reduced the coupling between the thermal models and the electric demand models. This was done  
 218 by calculating the weighted average heat gain coefficients for each building based on the capacity  
 219 of each appliance (Table A-1).

### 220 3.2 Load and Battery Models

221 The building load models in this work are categorized into four types according to their power  
 222 flexibility characteristics: sheddable, modulatable, shiftable, and critical (Figure 3). We did the  
 223 categorization from the perspective of the building owners during power outages. The sheddable  
 224 loads are those that can be disconnected without affecting the occupants' essential needs. For  
 225 instance, the microwave in a bakery is categorized as sheddable during an outage. The modulatable  
 226 loads are the systems that have varying power shapes such as an HVAC system with a variable  
 227 frequency drive. The shiftable loads are the appliances that have flexible operation schedules such  
 228 as washers and dryers. Lastly, the critical loads refer to appliances and systems related to the  
 229 occupants' essential needs. In this work, we consider only loads used for lighting and food  
 230 preservation as critical loads, which aligns with the two bottom levels of Maslow's Hierarchy of  
 231 Needs (i.e., physiological and safety needs) [34]. The critical loads account for about 20% to 90%  
 232 of the total building loads depending on building type and time of day.



233  
234 *Figure 3 Power flexibility characteristics of the four load types [35].*

235 The mathematical formulation of the sheddable load is shown in Equation (6):

$$P_{shed,j}^t = u_{shed,j}^t \hat{P}_{shed,j}^t, \quad j \in \{1, \dots, N_{shed}\}, \quad (6)$$

236 where  $u_{shed,j}^t$  is a binary optimization variable,  $\hat{P}_{shed,j}^t$  is the original sheddable load time series  
 237 data, and  $N_{shed}$  is the number of sheddable loads in the building. The actual sheddable load after  
 238 optimization  $P_{shed,j}^t$  is determined by the ON/OFF status represented by the binary variable. The  
 239 modulatable load  $P_{modu,j}^t$  is formulated as a continuous optimization variable, which ranges  
 240 between zero and its original power demand  $\hat{P}_{modu,j}^t$ . Equation (7) sets the lower and upper bound  
 241 of the modulatable load.

$$0 \leq P_{modu,j}^t \leq \hat{P}_{modu,j}^t, \quad j \in \{1, \dots, N_{modu}\}. \quad (7)$$

242 The shiftable loads are scheduled through scheduling matrices [36]. First, using the power data  
 243 [37], we extracted the average cycle time  $n_{shif,j}$  and the average power demand  $P_{shif,j,avg}$  of each  
 244 shiftable load. The starting operation timestep  $t_{shif,j,s}$  of each shiftable load is optimized over the  
 245 MPC horizon. At the scheduled starting timestep, the binary variable  $v_{shed,j}^t$  equals 1 and is 0  
 246 otherwise:

$$v_{shif,j}^t = \begin{cases} 1, & t = t_{shif,j,s}, \\ 0, & t \neq t_{shif,j,s}, \end{cases} \quad (8)$$

$$\forall t \in \{1, \dots, H - n_{shif,j} + 1\}, \quad j \in \{1, \dots, N_{shif}\}.$$

247  $H$  is the MPC prediction horizon. Once the starting time of a shiftable load is selected, the power  
 248 demand of the load is then fixed at its average power until it finishes its cycle. The appliance must  
 249 finish its cycle before the horizon ends ( $t \in \{1, \dots, H - n_{shif,j} + 1\}$ ). Here, we assume that each  
 250 shiftable load operates once and only once during each horizon, which is enforced by:

$$\sum_{t=1}^{H-n_{shif,j}+1} v_{shif,j}^t = 1. \quad (9)$$

251 Next, a scheduling matrix  $\mathbf{S}_{shif,j}$  of shape  $H \times (H - n_{shif,j} + 1)$  is generated for each shiftable  
 252 load. The actual power shape of the load, denoted  $P_{shif,j}^t$ , is thus calculated by:

$$P_{shif,j}^t = \mathbf{S}_{shif,j} \times \begin{bmatrix} v_{shif,j}^1 \\ \vdots \\ v_{shif,j}^{H-n_{shif,j}+1} \end{bmatrix} \times P_{shif,j,avg}. \quad (10)$$

253 Finally, the actual critical load  $P_{crit,j}^t$  must be exactly equal to the critical power demand  $\hat{P}_{crit,j}^t$ ,  
 254 as enforced by:

$$P_{crit,j}^t = \hat{P}_{crit,j}^t, \quad j \in \{1, \dots, N_{crit}\}. \quad (11)$$

255 Summing up the four types of loads in each building, we obtain the optimization variable  $P_{load}^t$  as  
 256 follows:

$$P_{load}^t = \sum_{j=1}^{N_{shed}} P_{shed,j}^t + \sum_{j=1}^{N_{modu}} P_{modu,j}^t + \sum_{j=1}^{N_{shif}} P_{shif,j}^t + \sum_{j=1}^{N_{crit}} P_{crit,j}^t. \quad (12)$$

257 The linear battery model adopted in this work is represented by Equation (13). The battery state of  
 258 charge (SOC)  $E_{bat}^{t+1}$  is predicted based on the SOC of the previous timestep  $E_{bat}^t$ , the battery  
 259 charging  $P_{ch}^t$  or discharging power  $P_{dis}^t$  at each step, and the battery charging/discharging  
 260 efficiencies  $\eta_{ch}$  and  $\eta_{dis}$ . The inequality constraints in Equations (14) and (15) enforce the  
 261 acceptable limits for the battery charging/discharging power and SOC, where  $\bar{P}_{bat}$  and  $\bar{E}_{bat}$  are  
 262 the maximum values for battery power and capacity:

$$E_{bat}^{t+1} = E_{bat}^t + \eta_{ch} P_{ch}^t \Delta t - \frac{1}{\eta_{dis}} P_{dis}^t \Delta t, \quad (13)$$

$$\text{s.t. } 0 \leq P_{ch}^t, P_{dis}^t \leq \bar{P}_{bat}, \quad (14)$$

$$0 \leq E_{bat}^{t+1} \leq \bar{E}_{bat}. \quad (15)$$

## 263 4 Optimal Load Scheduling

264 This section first presents the mathematical formulation of the deterministic load scheduler. After  
 265 that, we will introduce the formulation of the occupant preference-aware stochastic scheduler  
 266 containing three parts: the thermostat-changing model, the uncertainty introduction mechanism,  
 267 and the method to address the uncertainty.

### 268 4.1 Deterministic Scheduler

269 As introduced in Section 2.1, the deterministic scheduler adopts a two-layer structure with COL  
 270 and BAL. The objective of the COL is to minimize the community-level PV curtailment to  
 271 facilitate better use of the limited PV power during the outage. The main constraints are the load  
 272 flexibility of each building, building occupancy, and building priority, etc. No detailed building  
 273 assets are simulated at the community layer. This ensures that the COL is computationally tractable,  
 274 especially when the problem scales up and the number of controllable building assets scales up.  
 275 The detailed mathematical formulation of the COL can be found in reference [7].

276 The objective of the BAL is to minimize the unserved load ratio of each building within the  
 277 allowable load range allocated by the COL. This is achieved through MPC-based optimal  
 278 scheduling of the building-owned HVAC system, controllable loads, and battery. The optimization

279 is a mixed-integer linear programming problem, because the sheddable and shiftable load models  
 280 contain binary variables. Next, the mathematical formulation of the optimization problem is  
 281 presented. Note that the formulation applies for every individual building in the community.

282 The cost function to minimize the unserved load ratio is formulated as:

$$f_{cost}(t, \{x^t\}_{t=1}^H) = \sum_{t=1}^H (\bar{P}_{load}^t - P_{load}^t) + \sum_{t=1}^H \gamma P_{ch}^t + \sum_{t=1}^H \gamma' P_{curt}^t, \quad (16)$$

$$\min_{\{x^t\}_{t=1}^H} f_{cost}(t, \{x^t\}_{t=1}^H), \quad (17)$$

283 where  $\bar{P}_{load}^t$  is the predicted load upper bound from data. The difference between this upper bound  
 284 and the actual operated loads  $P_{load}^t$  is minimized to achieve a maximum served load to the building.  
 285 To avoid simultaneous battery charging and discharging as well as PV curtailment, the objective  
 286 function also includes small penalizations of charging  $\gamma P_{ch}^t$  and curtailment  $\gamma' P_{curt}^t$  [38], where  $\gamma$   
 287 and  $\gamma'$  are the penalization coefficients. The power balance of each building that must be satisfied  
 288 at each timestep is given by:

$$P_{pv}^t - P_{curt}^t = P_{ch}^t - P_{dis}^t + P_{load}^t + P_{hvac}^t, \quad (18)$$

289 where PV curtailment  $P_{curt}^t$  is limited by how much PV generation  $P_{pv}^t$  is available:

$$0 \leq P_{curt}^t \leq P_{pv}^t. \quad (19)$$

290 The left-hand side of Equation (18) represents power generation, whereas the right-hand side  
 291 represents consumption. The  $P_{ch}^t$  and  $P_{dis}^t$  stand for the battery charging and discharging power as  
 292 in Equation (13). The  $P_{load}^t$  and  $P_{hvac}^t$  are the total building loads and the HVAC power calculated  
 293 in Equations (12) and (5), respectively. To assure thermal comfort of the indoor environment, a  
 294 temperature constraint is given by:

$$\underline{T}_{room} \leq T_{room}^t \leq \bar{T}_{room}, \quad (20)$$

295 where  $\underline{T}_{room}$  and  $\bar{T}_{room}$  are the lower and upper room temperature bounds implemented as hard  
 296 constraints. The optimization variables in each building agent are collected in vector  $x^t$ :

$$x^t = \begin{bmatrix} \{P_{curt}^t\}_{t=1}^H, \{P_{ch}^t\}_{t=1}^H, \{P_{dis}^t\}_{t=1}^H, \{r_{hvac}^t\}_{t=1}^H, \{u_{shed,j}^t\}_{t=1}^H \\ \{P_{modu,j}^t\}_{t=1}^H, \{v_{shif,j}^t\}_{t=1}^{H-n_{shif,j}+1}, \{T_{room}^t\}_{t=1}^H, \{E_{bat}^t\}_{t=1}^H \end{bmatrix}. \quad (21)$$

## 297 4.2 Stochastic Preference-aware Scheduler

298 To address the uncertainties of occupant thermal preference in the scheduling problem of resilient  
 299 communities, this section introduces the stochastic preference-aware scheduler. First, we discuss  
 300 the modeling of the occupant behavior uncertainties as a probability function. Then we show the  
 301 mechanism by which this uncertainty might affect the optimal control of the HVAC system. After  
 302 that, we propose using the chance-constraint method to address the uncertainty.

### 303 4.2.1 Stochastic Thermostat-Changing Model

304 The stochastic occupant thermostat-changing model adopted in this paper was proposed by Gunay  
 305 et al. [39]. Through continuous observation of the occupants' thermostat keypress actions in  
 306 private office spaces, the relationship between the thermostat-changing behavior and the  
 307 concurrent occupancy, temperature, and relative humidity was analyzed. It was noted that the  
 308 frequency of thermostat interactions (i.e., increasing or decreasing) can be approximated as a  
 309 univariate logistic regression model with the indoor temperature as the independent predictor  
 310 variable. Though the original data set was obtained from two office buildings, Gunay et al.  
 311 generalized the study to understand occupants' thermostat user behavior and temperature  
 312 preferences. Given the universality of their work, we have adapted their models based on our use  
 313 cases. Note that occupants might have varied (e.g., higher) tolerance of indoor temperature during  
 314 an emergency situation. The exact thresholds need further experimental study and validation,  
 315 which is out of the scope of this work.

316 The thermostat-changing behavior models determine whether the occupants will change the  
 317 setpoint temperature based on the concurrent indoor air temperature. The probability of increasing  
 318 and decreasing the temperature setpoint is predicted with a logistic regression model:

$$p = \frac{1}{1 + e^{-(a+bT_{room})}}, \quad (22)$$

319 where  $p$  is the probability of the changing action,  $T_{room}$  is the indoor room temperature, and  $a$  and  
 320  $b$  are coefficients. To investigate different uncertainty levels, we proposed three different active

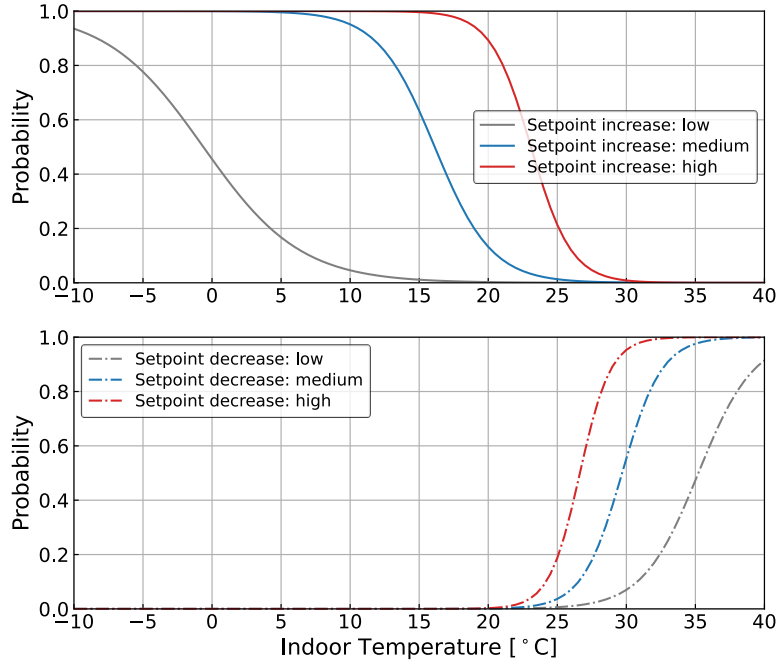
321 levels by revising the coefficients of the model in Equation (22). As shown in Table 1, the low  
 322 active level adopts the original coefficients in [39]. Then, we proposed the medium and high active  
 323 levels to represent various occupant thermal preference styles. The standard errors and p-values of  
 324 the low active level coefficients are also provided in the table. As for the medium and high levels,  
 325 we do not have measurement data for the statistical analysis since we adapted the coefficients from  
 326 the original reference [39].

327 *Table 1 Coefficients in different active levels of the occupant thermostat-changing behavior*  
 328 *model.*

Active Level	Coefficients			
	Increasing		Decreasing	
	a	b	a	b
Low [39]	-0.179	-0.285	-17.467	0.496
Medium	7.821	-0.485	-20.667	0.696
High	15.821	-0.685	-23.867	0.896
Standard Error	1.047	0.048	0.684	0.028
p-value	0.864	0.000	0.000	0.000

329  
 330 Note that the adaptation of the original logistic regression models was made under the following  
 331 assumptions to ensure the adapted models remained realistic. For the setpoint increasing scenario,  
 332 the slope coefficient of  $b$  is varied linearly to reflect a higher frequency of the changing behavior.  
 333 The intercept coefficient  $a$  is then calculated to make sure that all active levels have the same value  
 334 of probability at the temperature of 40°C. For the setpoint decreasing scenario, a similar approach  
 335 is taken to make sure the same value of probability at 16°C is shared by all active levels. At each  
 336 thermostat interaction, we assume that 1°C of setpoint change would take place. Figure 4 depicts  
 337 the probabilities of the three active levels. Note that this figure contains a wider temperature range  
 338 than 16°C ~ 40°C to show a more comprehensive performance of the behavior models.  
 339





340

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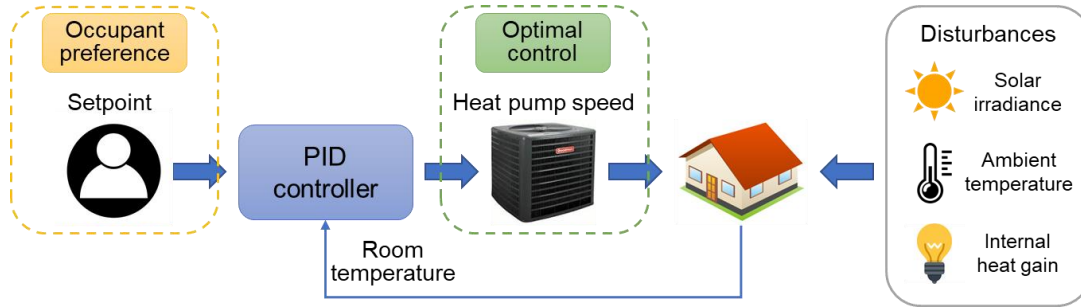
Figure 4 Probability of different thermostat-changing behavior.

342 Once the probability of the thermostat-changing behavior is determined using the above models,  
 343 the increasing or decreasing action is determined by comparing the probabilities with a randomly  
 344 generated number. At each optimization timestep, a random number between 0 and 1 is generated.  
 345 If the number is larger than  $1 - \Pr(\textit{increase})$ , the action will be to increase. On the contrary, if  
 346 it is smaller than  $\Pr(\textit{decrease})$ , the action will be to decrease. Because the sum of the increase  
 347 and decrease probabilities is smaller than 1 in our case, this algorithm assures at most one action  
 348 will be taken at each timestep.

#### 349 4.2.2 Introducing Occupant Behavior Uncertainties in Scheduling

350 To introduce the occupant thermostat-changing uncertainties to the load scheduling problem, a  
 351 stochastic simulation model representing the behavior needs to be incorporated into the  
 352 optimization. Figure 5 shows the control signal flow for the typical indoor air temperature control,  
 353 which affects the HVAC system operational status and its power consumption. The occupant sets  
 354 the temperature setpoint according to his/her preference through the thermostat. Behind the  
 355 thermostat, a proportional integral derivative (PID) controller decides the next heat pump speed to  
 356 offset the difference between the measured room temperature and the setpoint. This heat pump  
 357 speed signal is then fed into the heat pump system to provide cooling for the conditioned space.

358 Due to the presence of the dynamic environmental and behavioral disturbances, this process will  
 359 need to be repeated until the measured room temperature reaches the setpoint.



360  
 361 *Figure 5 Diagram showing the introduction of occupant thermostat-changing behavior to the*  
 362 *optimization.*

363 However, in the optimal control mechanism, the optimal scheduler takes over the control of the  
 364 heat pump speed from the PID controller. As a result, the occupants' preference has thus been  
 365 "disabled" to allow an optimal control determined by the scheduler. To mimic the overriding of  
 366 the room temperature setpoint by the occupants, the following algorithm was implemented in the  
 367 MPC problem and the pseudo code is shown below. Before each round of the optimization starts  
 368 (Steps 1–2), if the occupant decided to change the setpoint (Step 3), the heat pump speed for the  
 369 current timestep should be calculated to reach the setpoint instead of achieving the optimization  
 370 objective (Steps 4–7). Otherwise, the optimization runs normally because no overriding happens  
 371 (Step 7). After each optimization timestep, the flag variables indicating the thermostat-changing  
 372 actions need to be updated according to the concurrent room temperature (Step 8). It should be  
 373 noted that in the optimization, no PID controller has been implemented, so we assumed that  
 374  $T_{room}^t = T_{set}^t$  and the setpoint changes were directly added to the room temperature  $T_{room}^t$ .

<b>Step 1.</b> Start
<b>Step 2.</b> Initialization of flag variables: <i>increase = false, decrease = false;</i>
<b>Step 3.</b> If <i>increase = true</i> or <i>decrease = true</i> :
<b>Step 4</b> $T_{room}^t = T_{room}^{t-1} + 1$ or $T_{room}^t = T_{room}^{t-1} - 1$ ;
<b>Step 5</b> Calculate the corresponding $r_{hvac}^t$ ;
<b>Step 6</b> Disable $r_{hvac}^t$ from the optimization variables;
<b>Step 7.</b> Run MPC for timestep $t$ ;

<b>Step 8.</b> Update flag variables (i.e., <i>increase</i> and <i>decrease</i> ) according to $T_{room}^t$ ;
<b>Step 9.</b> Repeat Steps 3–8 until the end of the MPC horizon of 48 hours;
<b>Step 10.</b> End

### 375 4.2.3 Chance-Constraint Method

376 As mentioned in Section 4.2.1, the uncertainties in the occupants' thermostat-changing behavior  
377 are a probability function. In the scheduling optimization problem, the constraint directly affected  
378 by the occupants' thermostat-changing behavior is the room temperature bounds. The uncertainties  
379 related to the occupants' adjusting the thermostat could lead to the violation of the temperature  
380 bounds during the implementation of the developed control strategies. Furthermore, this could lead  
381 to other control-related performances being affected, including higher building load unserved ratio  
382 and larger required battery size. To address this, we adopted the chance-constraint method.

383 By definition, the chance constraint allows the violation of a certain constraint with a small  
384 probability, which thus presents a systematic trade-off between control performance and  
385 probability of constraint violations [40]. It can be expressed in general by the following equation:

$$Pr(g(x, \xi) \leq 0) \geq 1 - \epsilon, \quad (23)$$

386 where  $g(x, \xi) \leq 0$  is the inequivalent constraint and  $\epsilon$  is the maximum violation probability.  
387 Given the uncertainties in the occupants' thermostat-changing behavior, we assume that the  
388 temperature bounds can be satisfied with a probability of  $(1 - \epsilon_T)$ . For the lower temperature  
389 bounds, the chance constraint can thus be written as:

$$Pr(\underline{T}_{room} \leq T_{room}^{t+1}) \geq 1 - \epsilon_T. \quad (24)$$

390 Then, we rewrite it as:

$$Pr(\chi_T^{t+1} \leq 0) \geq 1 - \epsilon_T, \quad (25)$$

391 where  $\chi_T^{t+1} = \underline{T}_{room} - T_{room}^{t+1}$ . Let the indoor temperature be rewritten in terms of the prediction  
392 error:  $T_{room}^t = T_{room,f}^t + T_{room,e}^t$  where  $T_{room,f}^t$  is the predicted indoor room temperature and  
393  $T_{room,e}^t$  is the error caused by uncertainties. Similarly,  $T_{room}^{t-1} = T_{room,f}^{t-1} + T_{room,e}^{t-1}$ . For both  
394 timesteps, the room temperature distribution error follows the same distribution. The hypothetical

395 error distributions can be in different forms and here we assume the distribution to be normal.  
 396 Hence, it can be represented by:

$$T_{room,e}^{t,t-1} \sim \mathcal{N}(\mu_T^t, (\sigma_T^t)^2). \quad (26)$$

397 Therefore,  $\chi_T^{t+1}$  is also normally distributed with the following mean  $\mu^t$  and standard deviation  $\sigma^t$ :

$$\begin{aligned} \mu^t = & \underline{T}_{room} - \beta_1(T_{room}^t + \mu_T^t) - \beta_2(T_{room}^{t-1} + \mu_T^t) - \beta_3 T_{amb}^t - \beta_4 T_{amb}^{t-1} - \beta_5 r_{hvac}^t - \beta_6 Q_{sol}^t \\ & - \beta_7 Q_{sol}^{t-1} - \beta_8 Q_{gain}^t - \beta_9 Q_{gain}^{t-1}, \end{aligned} \quad (27)$$

$$\sigma^t = \sqrt{(\beta_1 \sigma_T^t)^2 + (\beta_2 \sigma_T^t)^2}. \quad (28)$$

398 The chance constraint can thus be reformulated as:

$$Pr(\chi_T^{t+1} \leq 0) = \Phi\left(\frac{0 - \mu^t}{\sigma^t}\right) \geq 1 - \epsilon_T, \quad (29)$$

399 where  $\Phi(\cdot)$  is the cumulative distribution function (CDF) of the standard normal distribution  
 400  $\mathcal{N}(0, 1)$ . By taking the inverse CDF of both sides, we can get:

$$\frac{0 - \mu^t}{\sigma^t} \geq \Phi^{-1}(1 - \epsilon_T). \quad (30)$$

401 Rearrange the above equation and substitute  $\mu^t$  and  $\sigma^t$  with Equations (27) and (28). Finally, we  
 402 obtain the chance constraint for ensuring the indoor temperature will not fall below the lower  
 403 bound of  $\underline{T}_{room}$  with the probability of  $(1 - \epsilon_T)$  as follows:

$$\begin{aligned} & \beta_1(T_{room}^t + \mu_T^t) + \beta_2(T_{room}^{t-1} + \mu_T^t) + \beta_3 T_{amb}^t + \beta_4 T_{amb}^{t-1} + \beta_5 r_{hvac}^t + \beta_6 Q_{sol}^t + \beta_7 Q_{sol}^{t-1} \\ & + \beta_8 Q_{gain}^t + \beta_9 Q_{gain}^{t-1} - \underline{T}_{room} \geq \Phi^{-1}(1 - \epsilon_T) \sqrt{(\beta_1 \sigma_T^t)^2 + (\beta_2 \sigma_T^t)^2}. \end{aligned} \quad (31)$$

404 Substituting Equation (3) into (31) and rearranging, we have:

$$T_{room}^{t+1} - \underline{T}_{room} \geq \Phi^{-1}(1 - \epsilon_T) \sqrt{(\beta_1 \sigma_T^t)^2 + (\beta_2 \sigma_T^t)^2} - (\beta_1 \mu_T^t + \beta_2 \mu_T^t). \quad (32)$$

405 Similarly, we have Equation (33) for the upper bound,

$$Pr(\bar{T}_{room} \geq T_{room}^{t+1}) \geq 1 - \epsilon_T. \quad (33)$$

406 Taking a similar derivation process as that in Equations (24) to (32), we can obtain the chance  
407 constraint for the temperature upper bound:

$$\bar{T}_{room} - T_{room}^{t+1} \geq \Phi^{-1}(1 - \epsilon_T) \sqrt{(\beta_1 \sigma_T^t)^2 + (\beta_2 \sigma_T^t)^2} + (\beta_1 \mu_T^t + \beta_2 \mu_T^t). \quad (34)$$

408 The updated inequivalent constraints indicate that the temperature bounds for the optimization  
409 should be narrower than the original temperature bounds to account for the setpoint behavioral  
410 uncertainty, which is consistent with the expectations. Note that because the uncertainty-dealing  
411 method is focused on the temperature constraints, one possible limitation is that the above method  
412 might have limited effect on the controller design for buildings that have larger thermal masses,  
413 because the building temperature is insensitive to temperature constraints. More discussion of this  
414 point follows in Section 5.3.1.

## 415 5 Case Study

### 416 5.1 Studied Community

417 The case study community is a net-zero energy community located in Anna Maria Island, Florida,  
418 USA, which is a cooling dominated region. The community buildings are installed with both roof-  
419 top PV panels and solar carports, which harvest about 85 MWh annually for the whole community.  
420 A centralized ground source heat pump system provides the HVAC needs of the whole community  
421 with high efficiency. Other sustainable features include well-insulated building envelopes, solar  
422 thermal water heating, and rainwater recycling. This community achieved net-zero energy in the  
423 year of 2014. In the community, there are various building types such as residential, small office,  
424 gift shop, etc. We would like to cover both residential and commercial buildings in the case study.  
425 So, we selected one residential and two small commercial buildings based on the measurement  
426 data quality. More specifically, the selected three buildings consist of a residential building (area:  
427 93.8 m<sup>2</sup>), an ice cream shop (area: 160.5 m<sup>2</sup>), and a bakery (area: 410 m<sup>2</sup>). The building layout of  
428 the community can be found in reference [28].

429 For the given community, a virtual testbed based on the object-oriented modeling language  
430 Modelica [41] was built and validated [42]. In the testbed, the Typical Meteorological Year 3 data  
431 for a nearby city, Tampa, was adopted for this case study. The building thermal models are  
432 resistance-capacitance (RC) network models. For the optimal control in this work, the HVAC

433 models were trained using one month (i.e., August) of the simulation data exported from the  
 434 testbed. Table 2 lists the coefficients for the linear regression HVAC models, the Root Mean  
 435 Square Error (RMSE) of the models, as well as the corresponding nominal heat pump power. The  
 436 N/A in the table represents a coefficient that is too small and thus has been neglected in the model.  
 437 Three effective decimal places are provided.

438 *Table 2 Coefficients and nominal power of the HVAC models.*

		<b>Residential</b>	<b>Ice Cream Shop</b>	<b>Bakery</b>
<b>Coefficients</b>	$T_{room}^t$	1.429	0.502	0.977
	$T_{room}^{t-1}$	-0.432	0.498	0.0213
	$T_{amb}^t$	0.0263	0.000295	0.00405
	$T_{amb}^{t-1}$	-0.0232	-0.000193	-0.00196
	$r_{hvac}^t$	-0.210	-0.0114	-0.178
	$Q_{sol}^t$	0.0151	0.0000345	0.0107
	$Q_{sol}^{t-1}$	-0.00302	0.000181	-0.00621
	$Q_{gain}^t$	0.00852	N/A	N/A
	$Q_{gain}^{t-1}$	N/A	N/A	0.0140
<b>RMSE [°C]</b>		0.160	0.0205	0.114
<b>Nominal Power [kW]</b>		2.140	2.830	3.770

439  
 440 Additionally, Table 3 lists the load categorization for the studied buildings following the principles  
 441 proposed in Section 3.2. A complete list of the building load capacities and their heat gains can be  
 442 found in Appendix A.

443 *Table 3 Building loads categorized into four types.*

	<b>Residential</b>	<b>Ice Cream Shop</b>	<b>Bakery</b>
<b>Sheddable</b>	Computer	Coffee maker, soda dispenser, outdoor ice storage	Microwave
<b>Modulatable</b>	HVAC	HVAC	Mixer, unspecific room plug loads, HVAC

	<b>Residential</b>	<b>Ice Cream Shop</b>	<b>Bakery</b>
<b>Shiftable</b>	Range, washer, dryer	None	Range, oven, dishwasher
<b>Critical</b>	Lights, refrigerator	Lights, cooler, display case	Lights, cooler, display case

444

445 We designed three uncertainty levels (i.e., low, medium, high) as in Table 1 to evaluate the  
446 deterministic and preference-aware schedulers in this paper. They are compared to the baseline  
447 scenario, where the deterministic scheduler is applied without occupant behavior uncertainties.  
448 The following results and discussion are all based on these scenarios. All scenarios were run in the  
449 three buildings for 48 hours with a timestep of 1 hour in the islanded mode.

## 450 5.2 Settings of Chance-Constrained Controllers for Different Buildings

451 The preference-aware schedulers use chance-constrained controllers, whose settings depend on  
452 individual building properties and uncertainty levels. Following the method proposed in Section  
453 4.2.3, this section provides the details of the chance-constrained controller settings for three  
454 individual buildings in the case study, which is based on the control outcome of the deterministic  
455 schedulers under three uncertainty levels.

456 Considering the occupant-preference-driven actions as the source of “prediction errors” for the  
457 room temperature, we extracted the distributions of the room temperature prediction errors. The  
458 Monte Carlo simulation method [43] was adopted, where 100 repeated simulations were run using  
459 the deterministic scheduler with three uncertainty levels. We used the room temperature of the  
460 deterministic baseline scenario as the benchmark to calculate the errors caused by the occupant  
461 setpoint-changing behavior. To describe the room temperature errors, three hypothetical  
462 distributions are proposed (i.e., fit distribution in Table 4). The normal distribution is mentioned  
463 in the derivation in Section 4.2.3. The half-normal distribution is a fold of a normal distribution at  
464 its mean. For the residential building medium uncertainty level, a half-normal distribution was  
465 adopted. This can be attributed to the fact that almost no temperature decrease action was observed  
466 and thus the errors were all above zero. Constants were used for the residential building and the  
467 bakery under the low uncertainty level because the frequency of the setpoint-changing is too low  
468 (nearly zero) to follow any distributions.

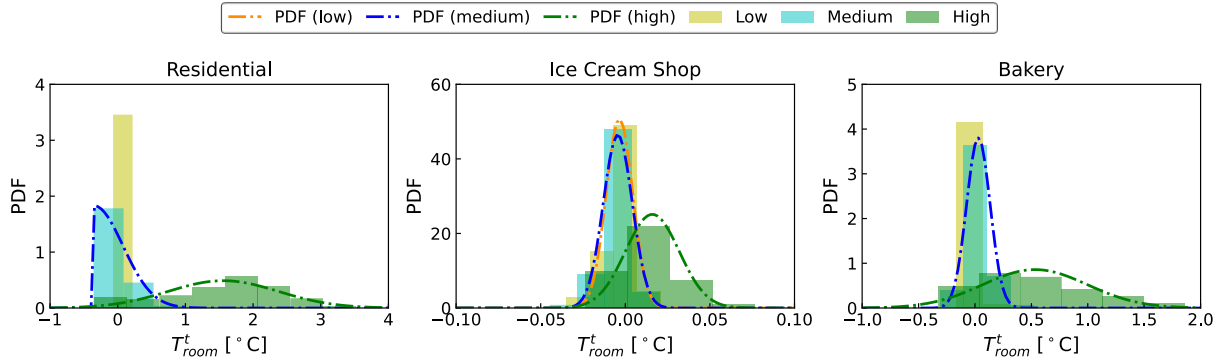
469 Chi-square goodness of fit tests [44] at a rejection level of 1% were conducted to evaluate whether  
 470 the proposed hypothetical distributions fit well. The types of fitting distributions, p-values of the  
 471 tests, and the distribution parameters are reported in Table 4. In the table,  $\mu$  is the mean and  $\sigma$  is  
 472 the standard deviation of the normal/half-normal distribution. The null hypothesis here is that the  
 473 room temperature prediction error follows the hypothetical distribution. The p-value is the  
 474 evidence against this null hypothesis. Since all p-values are greater than 99%, all error distributions  
 475 failed to reject the hypothesis at the level of 1%. This means they all follow the corresponding  
 476 hypothetical distribution.

477 *Table 4 Chi-square goodness of fit test p-values and normal distribution parameters.*

<b>Building</b>	<b>Uncertainty</b>	<b>Fit Distribution</b>	<b>p-value</b>	<b><math>\mu</math> [°C]</b>	<b><math>\sigma</math> [°C]</b>
<b>Residential</b>	Low	Constant	1.0	-6.45E-05	N/A
	Medium	Half-normal	0.999	-3.57E-01	4.35E-01
	High	Normal	0.999	1.56E+00	8.17E-01
<b>Ice Cream Shop</b>	Low	Normal	0.999	-3.48E-03	7.86E-03
	Medium	Normal	0.999	-4.45E-03	8.59E-03
	High	Normal	0.999	1.60E-02	1.59E-02
<b>Bakery</b>	Low	Constant	1.0	-3.42E-03	N/A
	Medium	Normal	0.999	3.01E-02	1.05E-01
	High	Normal	0.999	5.33E-01	4.65E-01

478 The frequency histogram and probability density functions (PDFs) of each building under various  
 479 uncertainty levels are plotted in Figure 6. In the figure, it can be seen that the higher the uncertainty,  
 480 the wider the room temperature range. This is because in scenarios with a higher uncertainty,  
 481 occupants change the thermostat more frequently, which expands the possible temperature ranges.  
 482 We also noticed that the temperature range in the ice cream shop is relatively concentrated  
 483 compared to the other two buildings. This can be attributed to the large thermal mass of the  
 484 building.





485

486 *Figure 6 Room temperature prediction error PDFs obtained from the Monte Carlo simulations.*

487 For the scenario where the temperature prediction error follows the half-normal distribution, we

488 applied the chance constraint only to the upper bound because only increasing actions happen in

489 this scenario. For the two scenarios where the room temperature error is estimated to be a constant,

490 we adopted the original temperature bounds of [20°C, 25°C] because the estimated errors in both

491 scenarios are smaller than 0.01°C. We choose the  $\epsilon_T = 1\%$  to ensure a 99% probability of

492 abundance of the temperature constraints (Equation (24)). Table 5 lists the updated room

493 temperature lower and upper bounds for each building under different scenarios.

494

*Table 5 Room temperature bounds for chance-constrained optimizations.*

<b>Building</b>	<b>Uncertainty</b>	$\underline{T}_{room}$ [°C]	$\bar{T}_{room}$ [°C]
<b>Residential</b>	Low	20.000	25.000
	Medium	20.000	24.236
	High	20.547	21.343
<b>Ice Cream Shop</b>	Low	20.024	24.983
	Medium	20.027	24.982
	High	20.025	24.943
<b>Bakery</b>	Low	20.000	25.000
	Medium	20.240	24.700
	High	20.664	23.273

495

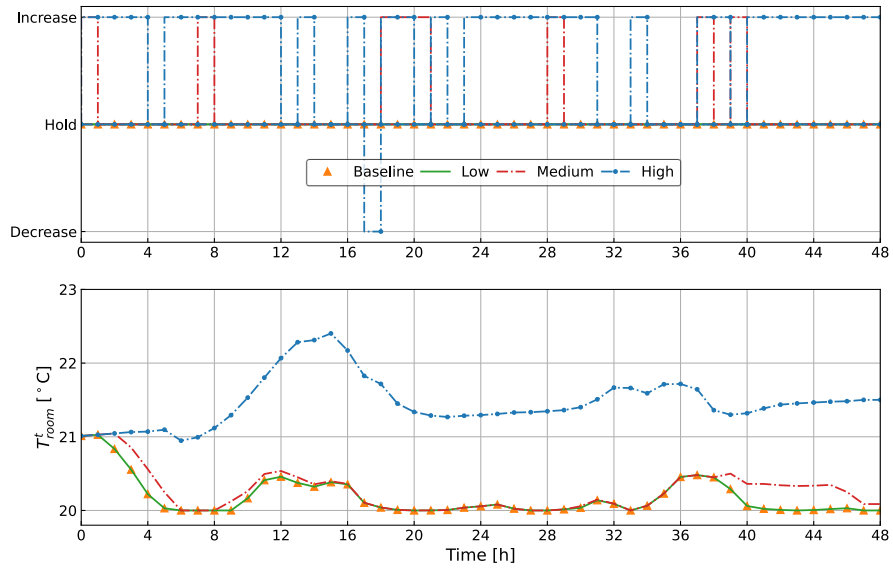
## 496 5.3 Results and Discussions

497 This section first quantifies the impact of introducing occupant behavior uncertainties to the  
498 optimal scheduling problem. Then, the deterministic and chance-constrained controllers are tested  
499 on the community virtual testbed. Their control performance in terms of the unserved load ratio,  
500 the required battery size, and the unmet thermal preference hours are then compared.

### 501 5.3.1 Impact of Uncertainty

502 Figures 7 to 9 depict the occupant thermal preference and the corresponding room temperatures.  
503 In the figures, the upper plots show the simulated stochastic thermostat-changing actions at  
504 different uncertainty levels, where increase means a setpoint increase action, and vice versa. The  
505 lower plots show the resulting room temperatures with dashed lines.

506 The results of the low uncertainty scenario overlap with that of the baseline scenario (i.e., the  
507 deterministic scheduler without uncertainty) mainly due to the low probability of setpoint-  
508 changing actions in this scenario. With the increase in the probability, we see more frequent  
509 setpoint-changing actions in all three buildings. Further, the increase action happens more  
510 frequently than the decrease action. This is because between the temperature range of 20°C and  
511 24°C, the probability of increase is much higher than that of decrease (see Figure 4). This also  
512 implies that the occupants' temperature preference is closer to 24°C than 20°C. Additionally, for  
513 the residential building and the bakery, the temperature difference between scenarios is more  
514 noticeable than for the ice cream shop; this is attributable to the different building thermal masses  
515 of the three buildings.

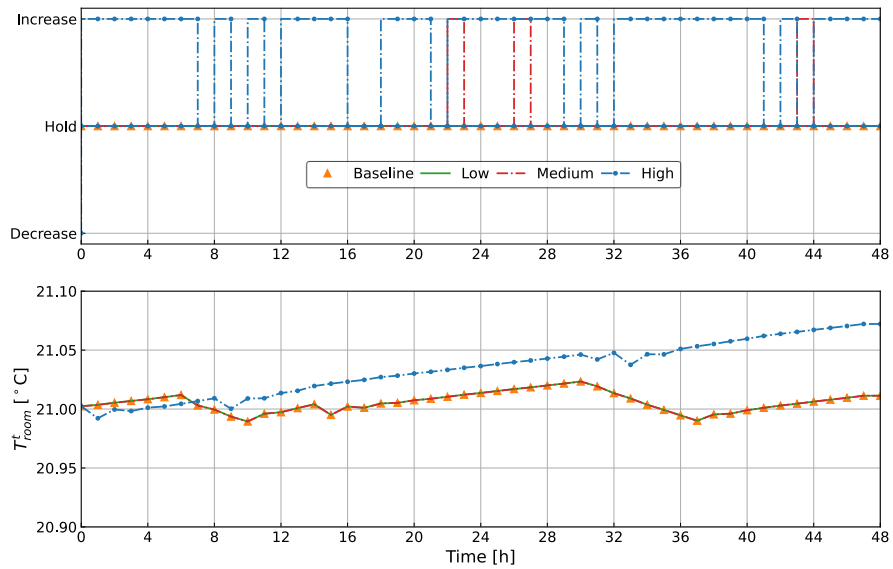


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*Figure 7 Residential building occupant thermostat changing actions (upper) and resulting room temperatures (lower) under three levels of uncertainty.*

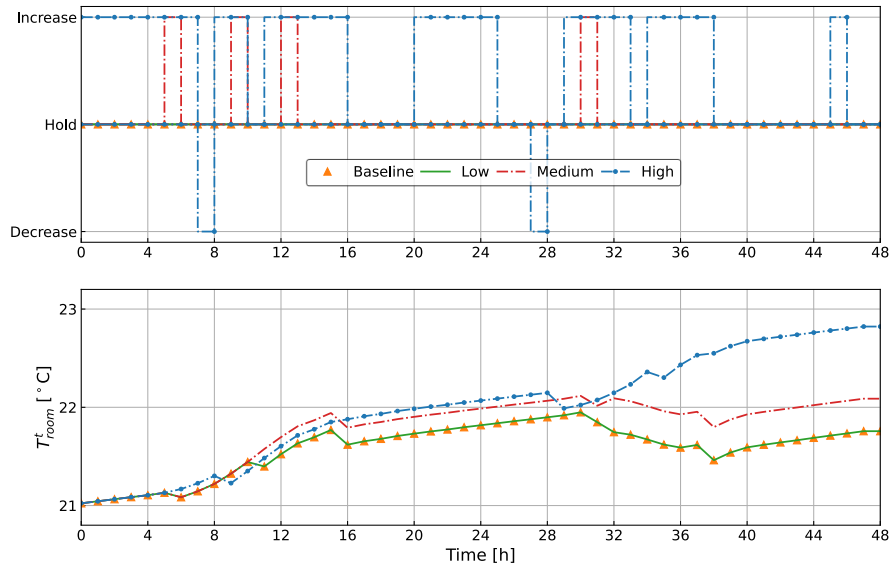


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521

*Figure 8 Ice cream shop occupant thermostat changing actions (upper) and resulting room temperatures (lower) under three levels of uncertainty.*



522  
 523 *Figure 9 Bakery occupant thermostat changing actions (upper) and resulting room temperatures*  
 524 *(lower) under three levels of uncertainty.*

525 Table 6 lists the values of the KRIs in correspondence with Figures 7 to 9. The HVAC energy and  
 526 average room temperature over the optimization horizon are also provided to facilitate the analysis  
 527 of the results.

528 *Table 6 Key resilience indicators for studied buildings under different uncertainty levels.*

Building	Scenario	Unservd Load Ratio	Battery Size [kWh]	HVAC Energy [kWh]	Mean Room Temperature [°C]
<b>Residential</b>	Baseline	0.0744	47.686	32.139	20.185
	Low	0.0744	47.686	32.139	20.185
	Medium	0.0744	47.168	32.099	20.271
	High	0.0744	38.541	21.400	21.468
<b>Ice Cream Shop</b>	Baseline	0.0215	99.139	32.703	21.006
	Low	0.0215	99.139	32.703	21.006
	Medium	0.0215	99.139	32.703	21.006
	High	0.0215	93.166	10.063	21.033
<b>Bakery</b>	Baseline	0.0247	80.007	35.144	21.579
	Low	0.0247	80.007	35.144	21.579
	Medium	0.0247	73.496	27.604	21.766
	High	0.0247	76.801	11.310	21.973

529

530 From the table, we see that the unserved load ratio remains the same across all scenarios for each  
531 building. This can be attributed to the fact that in the controller design phase, the optimization  
532 objective is set to minimize the unserved load ratio. Hence, the unserved load ratios for each  
533 building are already minimal and are not affected by the occupants' thermostat-overriding  
534 behavior uncertainties. Instead, the battery-charging/discharging behavior is affected, as reflected  
535 by the different required battery sizes in the table. Note that the unserved load ratios are minimal,  
536 but not zero, because of our assumption that each shiftable load operates once and only once per  
537 day.

538 For the rest of the metrics, note that the battery size, HVAC energy, and the average room  
539 temperature remain the same for the baseline and low uncertainty scenarios in all buildings. This  
540 is because no setpoint-changing actions happened due to the relatively low probabilities, as shown  
541 in the figures above. As for the medium uncertainty scenarios, both the residential building and  
542 the bakery show higher room temperatures and lower HVAC energy while the ice cream shop still  
543 has the same results as the baseline, given its large thermal mass.

544 In terms of the high uncertainty scenarios, due to the prominent increase in room temperatures, we  
545 noticed more HVAC energy savings in all buildings. Note that though the average room  
546 temperature increase is insignificant, the HVAC energy savings is large due to the cumulative  
547 effect over the many hours of setpoint increase. Overall, we see a positive correlation between the  
548 HVAC energy and the required battery size. When the PV generation and the other building loads  
549 remain the same, the more HVAC energy, the larger required battery size. However, one opposite  
550 case was noted in the bakery high uncertainty scenario where the required battery size is slightly  
551 larger in the high uncertainty scenario than in the medium uncertainty scenario. This was caused  
552 by a setpoint decrease action at hour 28, which resulted in a battery discharging during the night  
553 and thus a smaller minimum SOC of the battery.

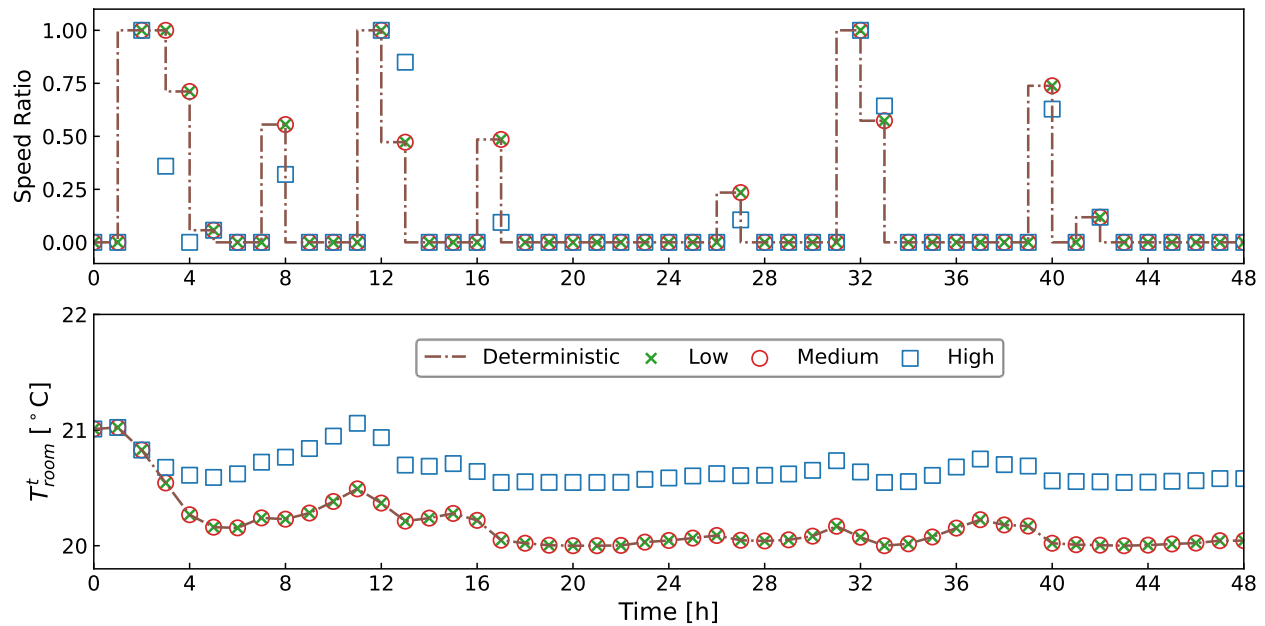
554 To summarize, occupant thermostat-changing behavior uncertainty needs to be considered when  
555 designing optimal schedulers for resilient buildings because it affects the indoor room temperature,  
556 the HVAC power, and thus the sizing of batteries. For the whole community, when considering  
557 the highest occupant behavior uncertainty, the consumed HVAC energy can be 57.2% less and the  
558 battery 8.08% smaller. Whereas the aforementioned impact depends on the uncertainty level (i.e.,  
559 how frequently the occupants change the setpoint), heating or cooling season, and the occupants'

560 actual preference for the indoor room temperature compared to the room temperature designed by  
561 the scheduler. In our case, a preferred higher indoor room temperature saves HVAC energy.  
562 During the heating season, the observations could be the reversed.

### 563 5.3.2 Controller Performance

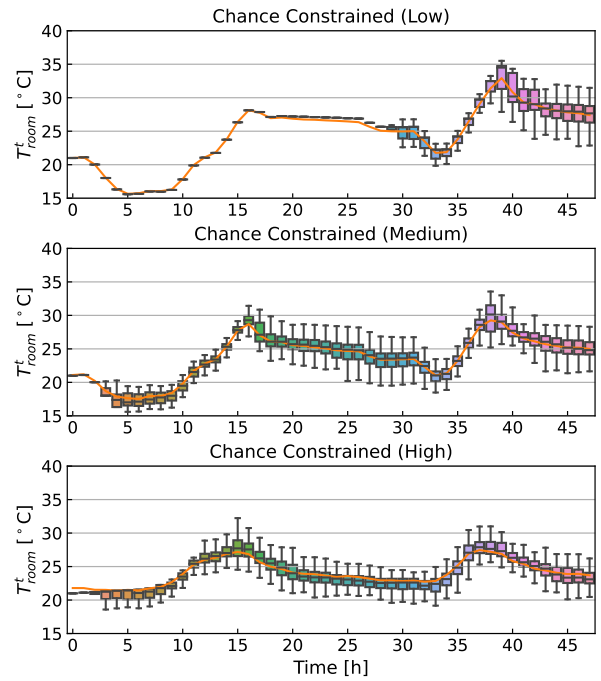
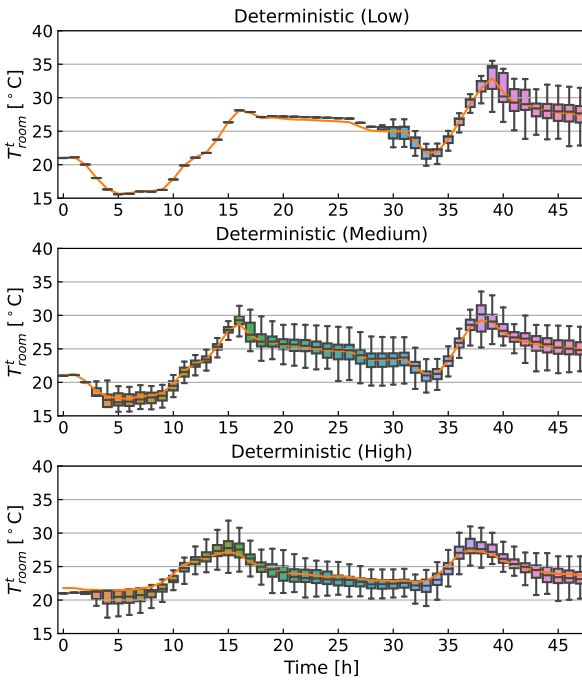
564 To further evaluate the performance of the chance-constrained controller in comparison with the  
565 deterministic controller, tests were run on the virtual testbed [28] in a stochastic manner. In each  
566 of the studied buildings, both the deterministic controller and the chance-constrained controller  
567 were tested for two days (i.e., August 4 and 5) with the three levels of uncertainties. The testing  
568 method is similar to the method proposed in Section 4.2.2. Additionally, the precalculated optimal  
569 battery charging/discharging, as well as the optimized loads, are also implemented in the testbed.  
570 One hundred repeated Monte Carlo simulations were run for each scenario to better observe the  
571 controller performance. The KRIs of the unserved load ratio, the required battery size, and the  
572 unmet thermal preference hours are adopted for the performance evaluation.

573 The upper plot of Figure 10 depicts the predetermined optimal schedules of the heat pump speed  
574 ratio as the inputs of the test. The lower plot then shows the corresponding room temperatures  
575 predicted by the linear regression models in the optimization. The data for the residential building  
576 is adopted here for the analysis. The plots for the ice cream shop and the bakery can be found in  
577 Appendix A. From the figure, we see that the scheduled speed ratios in the low and medium  
578 uncertainty scenarios overlap with that of the deterministic scheduler. Whereas the high  
579 uncertainty scenario tends to have lower speed ratios over the whole optimization horizon. This  
580 can be attributed to the controller settings shown in Table 5, where the temperature bounds set in  
581 the low and medium uncertainty scenarios are closer to the original bounds of [20°C–25°C]. Hence,  
582 the temperature constraints are not binding in these two scenarios. However, in the high  
583 uncertainty scenario, the temperature constraint is binding, which leads to the speed ratio  
584 reductions. As a result, a higher room temperature can be seen in the high uncertainty scenario.



585  
 586 *Figure 10 Optimal schedules of the heat pump speed ratio and predicted room temperatures by*  
 587 *various schedulers (residential building).*

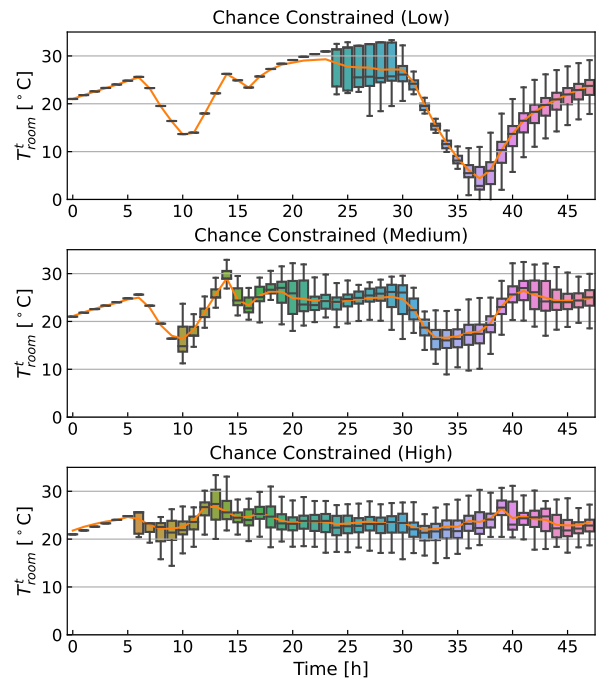
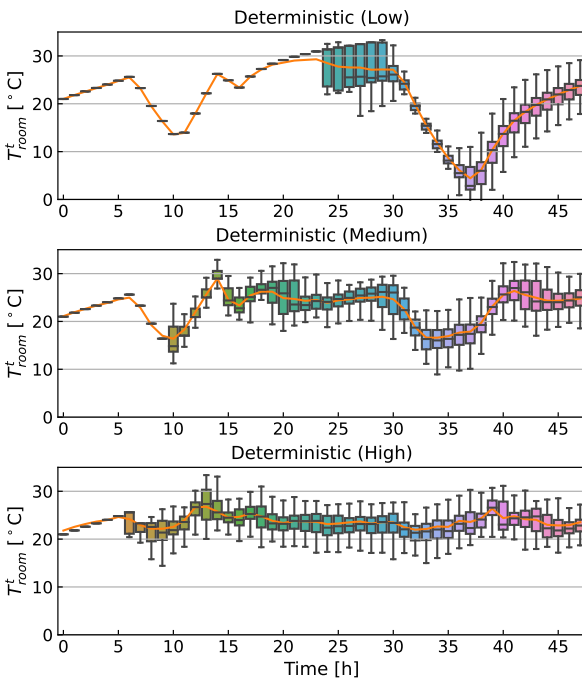
588 Figures 11 to 13 depict the room temperature boxplots as the controller testing outputs. The lower  
 589 and upper borders of the boxes represent the 25th and 75th percentiles of the data, respectively.  
 590 The longer the box, the more scattered the room temperature. The lines inside the boxes represent  
 591 the median values. The lines beyond the boxes represent the minimum and maximum values except  
 592 for outliers, which are not shown in these figures. Note in the figures that the temperatures first  
 593 concentrate together (shown as black lines) and then spread out (shown as boxes). This is because  
 594 at the beginning of the simulations, no overriding behavior of the setpoints happens and the heat  
 595 pump operates following the scheduled speed ratio. Once the overriding happens at a certain  
 596 timestep in some simulations, the room temperature trends start to deviate and become boxes. The  
 597 occupant-preferred temperature lines are also shown as orange lines in these figures as a reference;  
 598 they are average setpoints adjusted by the occupants in all the Monte Carlo tests.



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Figure 11 Residential building room temperature boxplots for control testing results.

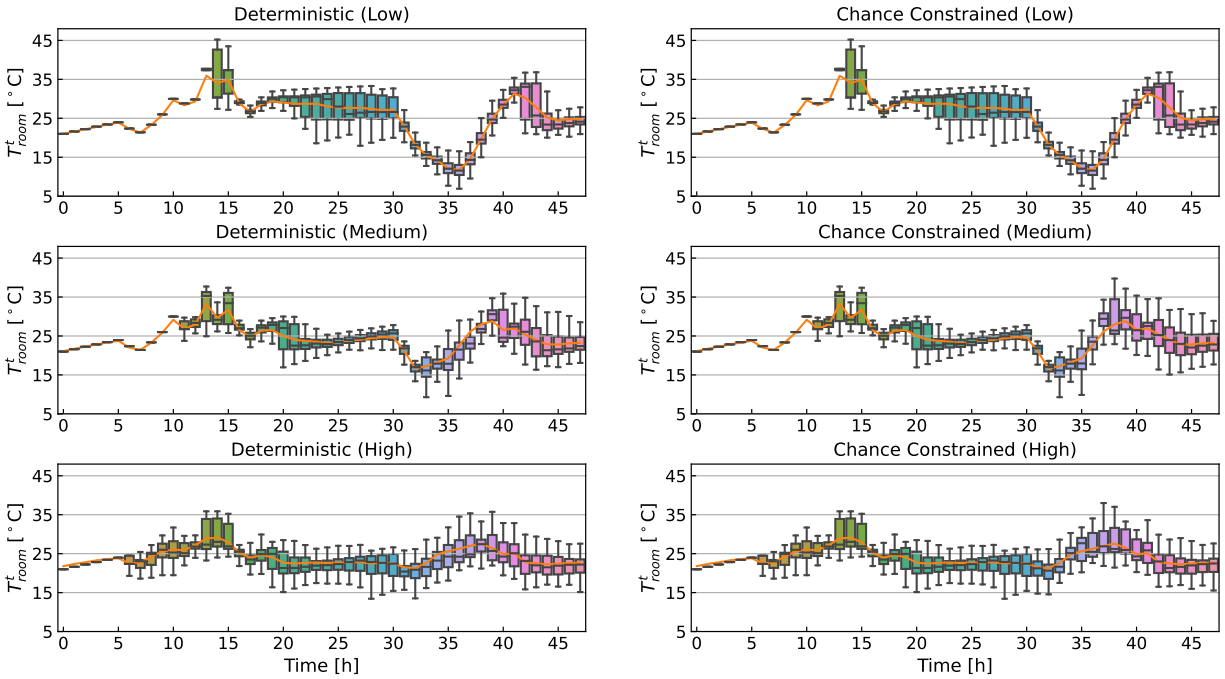


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Figure 12 Ice cream shop room temperature boxplots for control testing results.





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*Figure 13 Bakery room temperature boxplots for control testing results.*

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In the figures, we see a general trend of narrower room temperature ranges from the low uncertainty scenarios to high uncertainty scenarios. This is due to the introduction of the occupant setpoint-overriding mechanism, which tends to moderate the extreme room temperatures. Also, there is a plant-model mismatch, which describes the parametric uncertainty of modeling that originates from neglected dynamics of the plant [25]. In our case, the mismatch exists as the simulated room temperatures in the testbed are slightly higher than those predicted by the reduced-order linear HVAC models. This is understandable because the physics-based testbed has a much higher fidelity and simulates the non-linearity of the real mechanical systems.

Because the difference in the room temperature between the two controllers is not depicted in these figures, Table 7 and Table 8 provide further quantitative evaluations of the room temperatures along with other controller performance. Additionally, note that the optimal schedules of some scenarios remain the same because of the unbinding temperature constraints, which led to the same testing outputs. Here we only discuss the scenarios that have different inputs and outputs. A full list of all testing results is available in Table A-2.

*Table 7 Comparison of controller performance in the residential building high uncertainty scenario.*

<b>Controller</b>	<b>Unmet Thermal Preference Hours [°C·h]</b>	<b>Mean Room Temperature [°C]</b>	<b>Unserviced Load Ratio</b>	<b>Required Battery Size [kWh]</b>
Deterministic	48.91	23.75	0.074	47.69
Chance-constrained	46.42	23.87	0.074	44.12

621  
622 In Table 7, we see a larger value of unmet thermal preference hours in the deterministic controller  
623 than the chance-constrained one. This can be attributed to the higher room temperatures regulated  
624 by the chance constraints to better satisfy the occupants' thermal preferences. Again, the same  
625 unserved load ratio is observed in both controllers because it is already minimal, which is enforced  
626 by the objective function. In terms of the battery size, the chance-constrained controller shows a  
627 smaller required battery size than the deterministic controller. This results from the fact that a  
628 higher room temperature has led to less consumed HVAC energy in the chance-constrained  
629 scenario. Thus, less discharging from the battery was happening, which led to a smaller required  
630 battery size. For the bakery results shown in Table 8, the same trends for the battery size and the  
631 unserved load ratio as the residential building can be observed under each uncertainty level.  
632 Namely, smaller batteries and the same unserved load ratios.

633 *Table 8 Comparison of controller performances in the bakery medium and high uncertainty*  
634 *scenarios.*

<b>Uncertainty</b>	<b>Controller</b>	<b>Unmet Thermal Preference Hours [°C·h]</b>	<b>Mean Room Temperature [°C]</b>	<b>Unserviced Load Ratio</b>	<b>Required Battery Size [kWh]</b>
Medium	Deterministic	88.80	24.27	0.025	80.01
	Chance-constrained	91.28	24.50	0.025	76.89
High	Deterministic	102.81	23.65	0.025	80.01
	Chance-constrained	101.61	23.89	0.025	76.89

635

636 As for the unmet thermal preference hours, different trends are witnessed in the medium and high  
637 uncertainty levels. In the medium level, the deterministic controller shows fewer unmet preference  
638 hours than the chance-constrained controller. Whereas in the high uncertainty level, an opposite  
639 trend is seen. This is reasonable as we see a generally higher mean room temperature regulated by  
640 the chance-constrained controller under different uncertainty levels. However, in the medium  
641 scenario, a lower preference temperature line was obtained from the Monte Carlo testing, which is  
642 closer to the actual room temperatures of the deterministic controller. When the preference  
643 temperature rises in the high uncertainty scenario, the chance-constrained controller outperforms  
644 the deterministic controller with a higher actual room temperature and thus smaller unmet thermal  
645 preference hours.

646 When we compare different uncertainty levels in the bakery, we see that the mean room  
647 temperature decreases with the increase in uncertainty. This is because the lower temperature  
648 upper bounds shown in Table 5 have regulated the room temperature to sink when the uncertainty  
649 gets higher. Additionally, as seen in Figure 4, in the temperature range of 20°C to 24°C, the  
650 probability of increasing the temperature setpoint is much higher than that of decreasing it. While  
651 above 24°C, the probability to increase and to decrease is almost the same. This has caused the  
652 room temperatures to end up around 24°C in the high uncertainty scenarios for all buildings (Table  
653 A-2). This reveals that with the increase in the occupant thermostat-changing uncertainties, the  
654 room temperatures tend to get closer to the occupants' preferred room temperature.

655 Though some improvement was noticed in the chance-constrained controller compared to the  
656 deterministic controller, the overall improvement was less than expected. This could be attributed  
657 to the following three factors. First, the impact of the uncertainty level on the controller  
658 performance improvement is prominent as we observe higher performance improvement in high  
659 uncertainty scenarios. Second, the thermal property, especially thermal mass, of the building itself  
660 also affects the results. Thermal mass serves as a thermal buffer to filter the impact of various  
661 HVAC supply temperatures. Hence, buildings with a larger thermal mass tend to experience less  
662 impact from the occupant thermal preference uncertainty. This can be demonstrated by the results  
663 of the ice cream shop, where the two controllers perform the same. Third, the plant-model  
664 mismatch also plays a significant role in the transition from the optimal scheduler design to its  
665 implementation. In the design phase, a series of control-oriented linear regression building models

666 was used. However, the testing took place on a high-fidelity physics-based testbed, where the  
667 complex system dynamics of the whole buildings and HVAC systems were modeled with shorter  
668 simulation timesteps. This is a common source of uncertainty to be addressed for MPC design and  
669 implementation.

670 In our opinion, joint effort from building scientists, modelers, and engineers is needed to facilitate  
671 implementing stochasticity in the building domain and ultimately better serve the occupants. For  
672 example, an open-source database focused on building performance related stochasticity such as  
673 the occupant behavior and weather forecast needs to be established. Further, readily available  
674 stochastic simulation tools need to be developed (e.g., Occupancy Simulator [45]). Finally,  
675 stochasticity needs to be incorporated into the whole process of building modeling and design in  
676 the form of boundary conditions or internal components.

## 677 6 Conclusion

678 In this paper, we proposed a preference-aware scheduler for resilient communities. Stochastic  
679 occupant thermostat-changing behavior models were introduced into a deterministic load  
680 scheduling framework as a source of uncertainty. The impact of occupant behavior uncertainty on  
681 community optimal scheduling strategies was discussed. KRIs such as the unserved load ratio, the  
682 required battery size, and the unmet thermal preference hours were adopted to quantify the impacts  
683 of uncertainties. Generally, the proposed controller performs better in terms of the unmet thermal  
684 preference hours and the battery sizes compared to the deterministic controller. Though only tested  
685 on three buildings of the studied community, the methodology of introducing occupant behavior  
686 uncertainty into load scheduling and testing can be generalized and applied to other building and  
687 behavior types.

688 More specifically, we determined that occupant thermostat-changing behavior uncertainty should  
689 be considered when designing optimal schedulers for resilient communities. For the whole  
690 community, when considering the highest occupant behavior uncertainty, the consumed HVAC  
691 energy can be 57.2% less and the battery 8.08% smaller. During the controller testing phase, the  
692 proposed chance-constrained controller proves its advantage over the deterministic controller by  
693 better serving the occupants' thermal needs and demonstrating a savings of 6.7 kWh of battery  
694 capacity for the whole community. Additionally, we noticed that with the presence of occupant

695 thermostat-changing uncertainties, the room temperatures tend to get closer to the occupants’  
 696 preferred room temperature.

697 During the simulation experiments, we noticed some limitations of the proposed work. Because  
 698 the proposed uncertainty method mainly deals with the uncertainty through the temperature  
 699 constraints, it can be less effective for buildings of larger thermal mass due to the insensitivity to  
 700 temperature constraints. Also, plant-model mismatch was noticed in the controller testing phase,  
 701 which is a common parametric uncertainty that originates from neglected dynamics of the  
 702 plant [25]. Finally, we used the thermostat changing models developed based on data from private  
 703 office spaces in different building types, which can be debatable. Future work for this research  
 704 includes extending the scope to heating scenarios to further generalize the findings. Additionally,  
 705 real-time MPC control techniques could be integrated into the framework to overcome the lack of  
 706 flexibility in *a priori* designed controllers.

## 707 Acknowledgements

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 711 This work also emerged from the IBPSA Project 1, an internationally collaborative project  
 712 conducted under the umbrella of the International Building Performance Simulation Association  
 713 (IBPSA). Project 1 aims to develop and demonstrate a BIM/GIS and Modelica Framework for  
 714 building and community energy system design and operation.

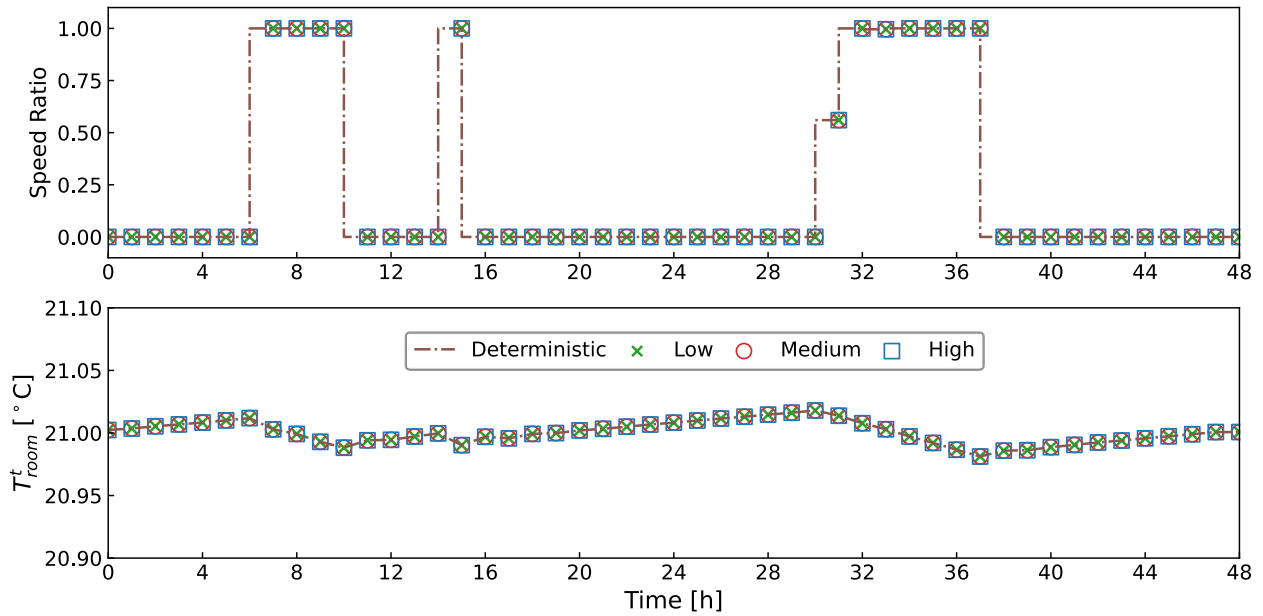
## 715 Appendix A

716 *Table A-1 Complete list of building loads and heat gain coefficients [31–33].*

Building	No.	Load	Capacity [W]	Heat Gain Coefficient	Heat Gain [W]	Weighted Average Coefficient
Residential	1	Lights	293	0.8	234.4	0.31
	2	Refrigerator	494	0.4	197.6	
	3	Computer	18	0.15	2.7	
	4	Range	1775	0.34	603.5	

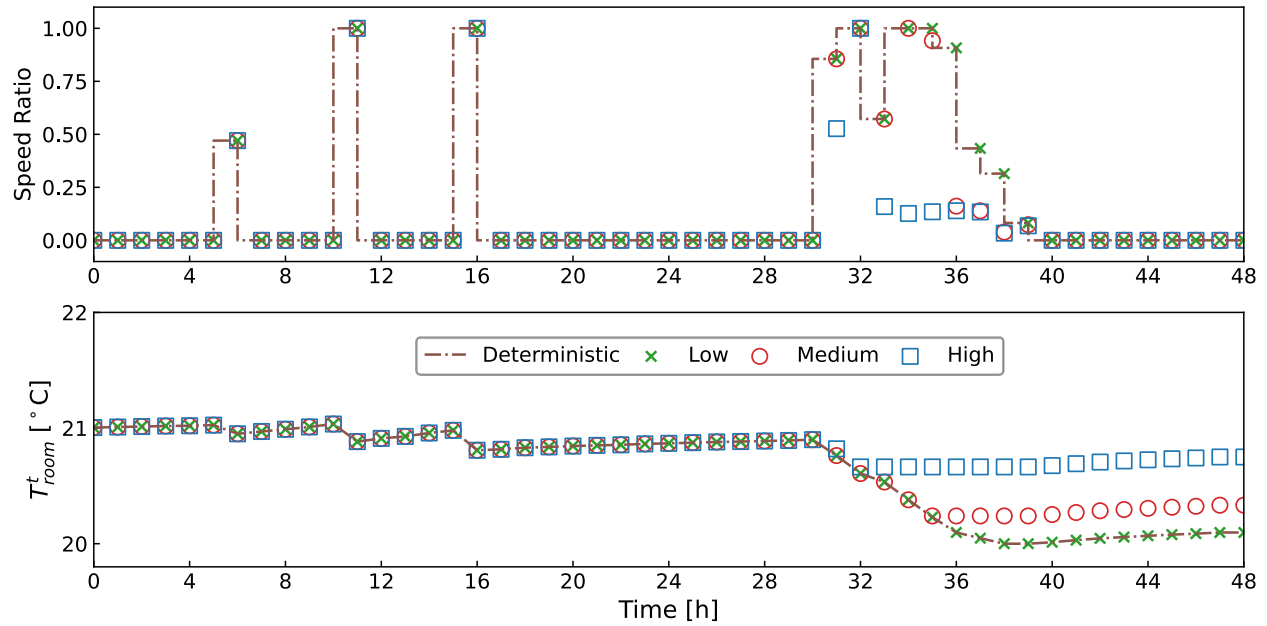
Building	No.	Load	Capacity [W]	Heat Gain Coefficient	Heat Gain [W]	Weighted Average Coefficient
	5	Washer	438	0.8	350.4	
	6	Dryer	2795	0.15	419.25	
Ice Cream Shop	1	Lights	135	0.8	108	0.35
	2	Coolers	7394	0.4	2957.6	
	3	Display case	280	0.4	112	
	4	Coffee maker	2721	0.3	816.3	
	5	Soda dispenser	201	0.5	100.5	
	6	Outdoor ice storage	1127	0	0	
Bakery	1	Lights	1859	0.8	1487.2	0.38
	2	Coolers	4161	0.4	1664.4	
	3	Display case	1011	0.4	404.4	
	4	Range	4065	0.15	609.75	
	5	Mixer	521	0.31	161.51	
	6	Gas oven	761	0.2	152.2	
	7	Room plugs	377	0.5	188.5	
	8	Microwave	1664	0.67	1114.88	
	9	Dishwasher	1552	0.15	232.8	

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718

719 *Figure A-1 Optimal schedules of the heat pump speed ratio and predicted room temperatures by*  
 720 *various schedulers (ice cream shop).*



721  
 722 *Figure A-2 Optimal schedules of the heat pump speed ratio and predicted room temperatures by*  
 723 *various schedulers (bakery).*

724 *Table A-2 Full comparison of controller performances under different uncertainty levels in all*  
 725 *three buildings.*

KRIs	Controller	Residential			Ice Cream Shop			Bakery		
		Low	Medium	High	Low	Medium	High	Low	Medium	High
<b>Unmet Thermal Preference Hours [°C·h]</b>	Deterministic	33.70	47.19	48.91	70.69	85.61	86.87	89.03	88.80	102.81
	Chance-constrained	33.70	47.19	46.42	70.69	85.61	86.87	89.03	91.28	101.61
<b>Mean Room Temperature [°C]</b>	Deterministic	24.38	23.69	23.75	21.23	22.87	23.38	25.34	24.27	23.65
	Chance-constrained	24.38	23.69	23.87	21.23	22.87	23.38	25.34	24.50	23.89
<b>Unservd Load Ratio</b>	Deterministic	0.074			0.022			0.025		
	Chance-constrained	0.074	0.074	0.074	0.022	0.022	0.022	0.025	0.025	0.025
<b>Required Battery Size [kWh]</b>	Deterministic	47.69			99.14			80.01		
	Chance-constrained	47.69	47.69	44.12	99.14	99.14	99.14	80.01	76.89	76.89

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